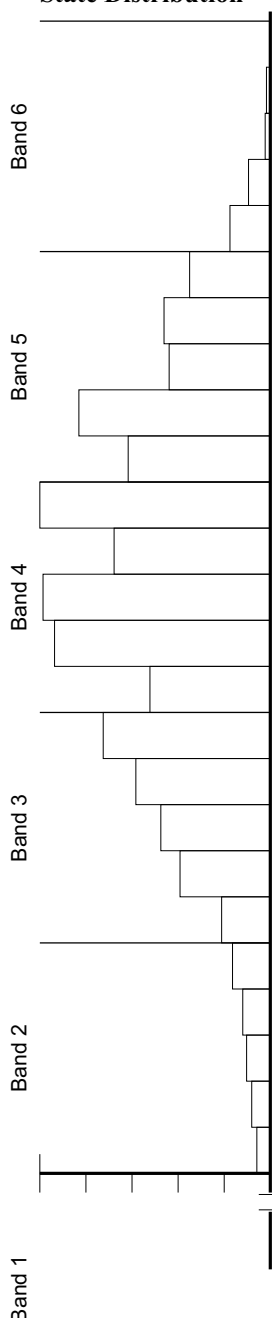


# 2014 Course Report



## Hospitality Examination

### State Distribution



### The typical examination performance in this band:

100 Consistently, correctly and appropriately communicates using precise industry and enterprise terminology. Demonstrates a comprehensive understanding of the performance required in a range of hospitality applications. Applies an in-depth knowledge and understanding relevant to specific competencies. Demonstrates high level skills in the use of appropriate technologies as they apply to the hospitality industry. Exhibits an outstanding knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. Demonstrates an extensive understanding of relevant legislation. Demonstrates a comprehensive understanding of WHS, security and hygiene. Demonstrates critical judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.

90 Communicates using specific industry and enterprise terminology. Demonstrates a detailed understanding of the performance required in a range of hospitality applications. Applies a detailed knowledge and understanding relevant to specific competencies. Demonstrates comprehensive skills in the use of appropriate technologies as they apply to the hospitality industry. Exhibits an accomplished knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. Demonstrates a thorough understanding of relevant legislation. Demonstrates a thorough understanding of WHS, security and hygiene. Demonstrates accomplished judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.

80 Communicates using industry and enterprise terminology. Demonstrates a sound understanding of the performance required in a range of hospitality applications. Applies a sound knowledge and understanding relevant to specific competencies. Demonstrates skills in the use of appropriate technologies as they apply to the hospitality industry. Exhibits a sound knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. Demonstrates a sound understanding of relevant legislation. Demonstrates good understanding of WHS, security and hygiene. Frames written responses in a descriptive manner.

70 Communicates using basic industry and enterprise terminology. Demonstrates an understanding of the performance required in a range of hospitality applications. Applies a basic knowledge and understanding relevant to specific competencies. Demonstrates basic skills in the use of technologies as they apply to the hospitality industry. Exhibits a basic knowledge of cultural awareness and the importance of communication skills in a hospitality environment. Demonstrates a basic understanding of relevant legislation. Demonstrates understanding of elements of WHS, security and hygiene and attempts to solve specific problems. Frames written responses using unsupported generalisations.

60 Communicates using non-industry specific terms. Demonstrates a superficial understanding of the performance required in a limited range of hospitality applications. Demonstrates a limited knowledge and understanding relevant to specific competencies. Demonstrates elementary skills in the use of technologies as they apply to the hospitality industry. Exhibits a limited knowledge of cultural awareness and the importance of communication skills in a hospitality environment. Demonstrates an elementary understanding of relevant legislation. Recounts elements of WHS, security and hygiene. Frames written responses using unsupported generalisations and irrelevant material.

50 A mark in this band indicates that the student has achieved below the minimum standard expected.

0 The candidature of this course was 5,559.

