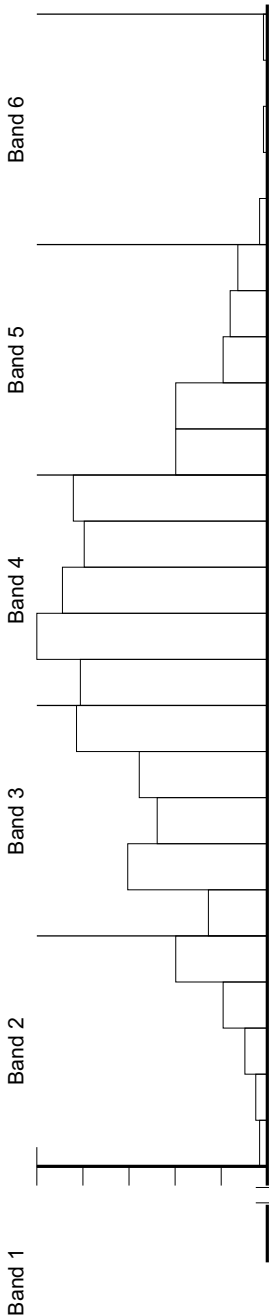


# 2014 Course Report



## Human Services Examination

### State Distribution



### The typical examination performance in this band:

- Band 6** (100): Consistently, accurately and appropriately communicates using precise industry terminology. Demonstrates thorough understanding of the work performance required in an aged care or health industry context. Applies in-depth knowledge and understanding relevant to client health and wellbeing, safety, the industry context and the nature of working in the industry. Consistently and reliably applies the skills required to work effectively with colleagues and clients. Demonstrates extensive understanding of the legal and ethical frameworks that apply to the industry. Exhibits comprehensive understanding of client care and service delivery, cultural diversity, healthy body systems and infection control. Demonstrates critical judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.
- Band 5** (90): Communicates, using specific industry terminology, in a manner appropriate to the audience and situation. Demonstrates detailed understanding of the work performance required in an aged care or health industry context. Demonstrates detailed knowledge and understanding relevant to client health and wellbeing, safety, the industry context and the nature of working in the industry. Demonstrates ability to work effectively with colleagues and clients. Demonstrates understanding of the legal and ethical frameworks that apply to the industry. Exhibits thorough understanding of client care and service delivery, cultural diversity, healthy body systems and infection control. Demonstrates accomplished judgement and reasoning to select, organise and evaluate relevant information from a variety of sources.
- Band 4** (80): Communicates, using industry terminology, in a manner appropriate to the workplace. Demonstrates sound understanding of the work performance required in an aged care or health industry context. Demonstrates sound knowledge and understanding relevant to client health and wellbeing, safety, the industry context and the nature of working in the industry. Demonstrates basic ability to work effectively with colleagues and clients. Demonstrates basic understanding of the legal and ethical frameworks that apply to the industry. Exhibits general understanding of client care and service delivery, cultural diversity, healthy body systems and infection control. Frames written responses in a descriptive manner.
- Band 3** (70): Communicates using basic industry terminology. Demonstrates understanding of the work performance required in an aged care or health industry context. Demonstrates basic knowledge and understanding relevant to client health and wellbeing, safety, the industry context and the nature of working in the industry. Demonstrates limited ability to work effectively with others. Demonstrates limited understanding of the legal and ethical frameworks that apply to the industry. Exhibits general understanding of client care and service delivery, cultural diversity, healthy body systems and infection control. Frames written responses using unsupported generalisations.
- Band 2** (60): Communicates using non-industry specific terms. Demonstrates superficial understanding of the work performance required in an aged care or health industry context. Demonstrates limited knowledge and understanding relevant to client health and wellbeing, safety, the industry context and the nature of working in the industry. Demonstrates minimal ability to work effectively with others. Displays elementary understanding of the legal and ethical frameworks that apply to the industry. Exhibits some understanding of client care and service delivery, cultural diversity, healthy body systems and infection control. Frames written responses using unsupported generalisations and irrelevant material.
- Band 1** (50): A mark in this band indicates that the student has achieved below the minimum standard expected.

The candidature of this course was 576.

