

Comparison of the Tourism and Events Curriculum Framework (2008) and SIT07 to the Tourism Curriculum Framework (2002) and THT02

The following information is drawn from the Tourism, Hospitality and Events Training Package (SIT07).¹

Qualifications available in the Tourism and Events Curriculum Framework (2008)

SIT07 Qualification code and title	Tourism and Events Curriculum Framework (2008) HSC Course		
	Tourism and Events (120 indicative hours)	Tourism and Events (240 indicative hours)	Tourism and Events Specialisation Study (60 or 120 indicative hours)
SIT20107 Certificate II in Tourism	SOA	✓	✗
SIT30107 Certificate III in Tourism	✗	✓	✓
SIT30207 Certificate III in Tourism (Retail Travel Sales)	✗	SOA	SOA
SIT30307 Certificate III in Tourism (Tour Wholesaling)	✗	SOA	SOA
SIT30407 Certificate III in Tourism (Visitor Information Services)	✗	SOA	✓
SIT30607 Certificate III in Events	✗	✓	✓

✓ – full qualification available through course
 ✗ – qualification not available through course

SOA – Statement of Attainment available through course

¹ DEEWR, 2007, *Tourism, Hospitality and Events Training Package (SIT07)*, Volume 1.

Summary mapping of SIT07 Training Package qualifications to THT02 Training Package qualifications

SIT07 Qualification code and title	Relates to THH02 Qualification	Nature of relationship
SIT20107 Certificate II in Tourism	THT20502 Certificate II in Tourism (Operations)	Replaces THT20502. The intent of the qualification remains unchanged. Total number of units required to achieve this qualification has remained 11. Qualification packaging has been modified to: <ul style="list-style-type: none"> reduce number of core units from 5 to 4 increase number of elective units from 6 to 7.
SIT30107 Certificate III in Tourism	THT31002 Certificate III in Tourism (Operations)	Replaces THT31002. The intent of the qualification remains unchanged. Total number of units required to achieve this qualification has been reduced from 17 to 15. Qualification packaging has been modified to: <ul style="list-style-type: none"> reduce number of core units from 8 to 5 increase number of elective units from 9 to 10.
SIT30207 Certificate III in Tourism (Retail Travel Sales)	THT30202 Certificate III in Tourism (Retail Travel Sales) THT30302 Certificate III in Tourism (International Retail Travel Sales)	An integrated qualification that replaces both THT30202 and THT30302. Total number of units required to achieve this qualification has been increased to 22 units from THT30202 (21 units) and reduced from THT30302 (23 units). Qualification packaging has been modified to: <ul style="list-style-type: none"> reduce core units to 16 units from THT30202 (19 units) and THT30302 (21 units) increase elective units to 6 from THT30202 (2 units) and THT30302 (2 units).
SIT30307 Certificate III in Tourism (Tour Wholesaling)	THT30502 Certificate III in Tourism (Tour Wholesaling)	Replaces THT30502. The intent of the qualification remains unchanged. Total number of units required to achieve this qualification has increased from 17 to 19. Qualification packaging has been modified to increase number of core units from 14 to 16. Number of required elective units remains at 3.

SIT07 Qualification code and title	Relates to THH02 Qualification	Nature of relationship
SIT30407 Certificate III in Tourism (Visitor Information Services)	THT30602 Certificate III in Tourism (Visitor Information Services)	Replaces THT30602. The intent of the qualification remains unchanged. Total number of units required to achieve this qualification has remained 18. Qualification packaging has been modified to: <ul style="list-style-type: none"> • reduce number of core units from 14 to 13 • increase number of elective units from 4 to 5.
SIT30607 Certificate III in Events	THT30102 Certificate III in Meetings and Events	Replaces THT30102. The intent of the qualification remains unchanged. Total number of units required to achieve this qualification has been reduced from 18 to 15. Qualification packaging has been modified to: <ul style="list-style-type: none"> • reduce number of core units from 16 to 5 • increase number of elective units from 2 to 10.

Summary mapping Units of competency available in the Tourism and Events Curriculum Framework (2008)

Tourism and Events Curriculum Framework (2008)	Unit of competency		SIT07 unit relationship to THH02	Changes between 2002 and 2008 Tourism and Events Curriculum Frameworks
	SIT07	THH02		
compulsory (120 & 240)	SITTIND001A Develop and update tourism industry knowledge	THTTCO01B Develop and update tourism industry knowledge	Unit updated and equivalent to THTTCO01B.	<ul style="list-style-type: none"> remains compulsory (120 and 240-hour)
compulsory (240) elective (120)	SITTTSL004A Source and provide Australian destination information and advice	THTSOP02B Source and provide destination information and advice	Unit based on and meets requirements of THTSOP02B. Previous destination unit now split into two units. SITTTSL004A covers Australian destinations and requirement to obtain information relating to geographical and current health and safety issues and current sources of health, safety and regulatory information. General knowledge requirements tightened to ensure the delivery and assessment of an appropriate depth and breadth of knowledge.	<ul style="list-style-type: none"> remains compulsory (240-hour) elective (120-hour)
compulsory (240) elective (120)	SITXADM001A Perform office procedures	THHGGA02B Perform office procedures	Unit updated and equivalent to THHGGA02B.	<ul style="list-style-type: none"> remains compulsory (240-hour) elective (120-hour)
compulsory (120 & 240)	SITXCOM001A Work with colleagues and customers	THHCOR01B Work with colleagues and customers	Unit updated and equivalent to THHCOR01B. Increased detail in knowledge requirements. Included reference to communications media and telephone skills.	<ul style="list-style-type: none"> remains compulsory (120 and 240-hour)
compulsory (240) elective (120)	SITXCOM002A Work in a socially diverse environment	THHCOR02B Work in a socially diverse environment	Unit updated and equivalent to THHCOR02B.	<ul style="list-style-type: none"> remains compulsory (240-hour) elective (120-hour)

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	SIT07	THH02		
compulsory (240) elective (120)	SITXENV001A Participate in environmentally sustainable work practices	New unit	New unit based on Generic Guideline unit for Sustainability GCSSUS01A Participate in environmentally sustainable work practices.	<ul style="list-style-type: none"> new to Framework elective (120-hour) compulsory (240-hour)
compulsory (120 & 240)	SITXOHS001A Follow health, safety and security procedures	THHCOR03B Follow health, safety and security procedures	Unit updated and equivalent to THHCOR03B. Upgraded to provide greater focus on participation of workers in the organisation's ohs management practices, following ohs procedures and the worker's responsibilities. Personal presentation aspects deleted as these are covered in other units.	<ul style="list-style-type: none"> remains compulsory (120 and 240-hour)
compulsory (240) elective (120)	SITTTSL001A Operate an online information system	THTSOP01B Operate an automated information system	Unit updated and equivalent to THTSOP01B. Titled changed to reflect more contemporary terminology.	<ul style="list-style-type: none"> new to Framework compulsory (240-hour) elective (120-hour)
T stream (240) elective (120, 240 & SS)	SITTTSL002A Access and interpret product information	THTSOP03B Access and interpret product information	Unit updated and equivalent to THTSOP03B. Upgraded to provide stronger focus on business and or customer risk management, the role of sales and operational personnel taking initiative and maximising profitability for the business.	<ul style="list-style-type: none"> moved from compulsory (240-hour) to compulsory Tourism Stream elective (120-hour, Events Stream and SS)

Tourism and Events Curriculum Framework (2008)	Unit of competency		SIT07 unit relationship to THH02	Changes between 2002 and 2008 Tourism and Events Curriculum Frameworks
	SIT07	THH02		
T stream (240) elective (120, 240 & SS)	SITTTSL005A Sell tourism products and services	THTSOP04B Sell tourism products and services	Unit updated and equivalent to THTSOP04B. Upgraded unit provides stronger focus on business and or customer risk management, the role of sales and operational personnel taking initiative and maximising profitability for the business and on the contemporary application of transaction fees.	<ul style="list-style-type: none"> new to Framework compulsory Tourism Stream elective (120-hour, Events Stream and SS)
T stream (240) elective (120, 240 & SS)	SITTTSL006A Prepare quotations	THTSOP05B Prepare quotations	Unit updated and equivalent to THTSOP05B. Upgraded unit provides stronger focus on business and or customer risk management, the role of sales and operational personnel taking initiative and maximising profitability for the business and on the contemporary application of transaction fees.	<ul style="list-style-type: none"> moved from elective 240-hour to compulsory in Tourism Stream remains elective (120-hour, Events Stream and SS)
E stream (240) elective (120, 240 & SS)	SITXEVT001A Develop and update event industry knowledge	THTFME03B Develop and update event industry knowledge	Unit closely based on THTFME03B but not equivalent. Some knowledge content added.	<ul style="list-style-type: none"> new to Framework compulsory Events Stream elective (120-hour , Tourism Stream and SS)
E stream (240) elective (120, 240 & SS)	SITXEVT003A Process and monitor event registrations	THTSOP15B Process and monitor event registrations	Unit updated and equivalent to THTSOP15B. Prerequisite requirements removed.	<ul style="list-style-type: none"> moved from elective 240-hour course to compulsory in Events Stream remains elective (120-hour , Tourism Stream and SS)
E stream (240) elective (120, 240 & SS)	SITXEVT004A Coordinate on-site event registrations	THTFME01B Co-ordinate on-site event registrations	Unit updated and equivalent to THTFME01B.	<ul style="list-style-type: none"> moved from elective 240-hour course to compulsory in Events Stream remains elective for (120-hour , Tourism Stream and SS)

Tourism and Events Curriculum Framework (2008)	Unit of competency		SIT07 unit relationship to THH02	Changes between 2002 and 2008 Tourism and Events Curriculum Frameworks
	SIT07	THH02		
elective (120, 240 & SS)	BSBEBUS401A Conduct online research	New unit – imported from Business Services Training Package	This unit covers researching business information using Internet, intranet or extranet, communicating with team as required and presenting reports on research outcomes.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXADM002A Source and present information	THHGGA03B Source and present information	Unit updated and equivalent to THHGGA03B.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SIRXCCS001A Apply point-of-sale handling procedures	New unit – imported from Retail Services Training Package	This unit describes the performance outcomes, skills and knowledge required to operate point-of-sale equipment, apply store policy and procedures to a range of transactions, interact with customers and package or wrap an item for transportation.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXCCS001A Provide visitor information	THHGCS01B Develop and update local knowledge THTFAT01B Provide on-site information and assistance	New unit, based on THHGCS01B and THTFAT01B but not equivalent. The new unit covers the provision of general visitor information and is relevant to a wide range of people working in many tourism and hospitality contexts.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXCOM003A Deal with conflict situations	THHGCS03B Deal with conflict situations	Unit updated and equivalent to THHGCS03B.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXCOM004A Communicate on the telephone	THHGGA01B Communicate on the telephone	Unit updated and equivalent to THHGGA01B.	<ul style="list-style-type: none"> moved from compulsory (240-hour) elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXCOM006A Address protocol requirements	THTFME09B Develop and update knowledge of protocol	Unit updated and equivalent to THTFME09B. Title changed and unit broadened to ensure applicability across different business, community and industry context.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)

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elective (120, 240 & SS)	TDTE597B Carry out basic workplace calculations	New unit – imported from Transport and Distribution Training Package	This unit involves the skills and knowledge required to carry out basic routine workplace calculations, including carrying out required mathematical operations, preparing basic estimates of mass, size and volume, and interpreting basic graphical representations of mathematical information. It includes calculations for routine industry-related tasks using manual and electronic processes. It specifically includes the skills and knowledge needed to estimate/calculate manual load shifting requirements.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBADM306A Create electronic presentations	New unit – imported from Business Services Training Package	This unit covers the design of electronic presentations for speakers, self-access and on-line access.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBCMN108A Develop keyboard skills	BSBCMN108A Develop keyboard skills	This covers the development of basic keyboard skills using touch typing techniques This unit is related to BSBCMN213A Produce simple word processed documents and BSBCMN214A Create and use simple spreadsheets.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBCMN205A Use business technology	BSBCMN205A Use business technology	Same unit – imported from Business Services Training Package	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBCMN213A Produce simple word processed documents	BSBCMN213A Produce simple word processed documents	This unit covers preparation and production of short routine letters, notes, memos and records using word processing software.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBCMN214 Create and use simple spreadsheets	New unit – imported from Business Services Training Package	This unit covers creating and using simple spreadsheets and charts through the use of spreadsheet software.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)

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elective (120, 240 & SS)	BSBCMN306A Produce business documents	New unit – imported from Business Services Training Package	This unit covers the skills and knowledge required to produce various business documents. It includes the skills and knowledge required to select and use a range of functions on a computer application.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBEBUS302A Use and maintain electronic mail system	New unit – imported from Business Services Training Package	This unit covers the organisation and maintenance of electronic mail system. This unit is related to BSBEBUS402A Implement e-correspondence policies.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	BSBEBUS403A Communicate electronically	New unit – imported from Business Services Training Package	This unit covers online communication, electronic conferencing and collaboration, and participation in a virtual community via Internet/intranet/extranet and implementation of organisational policies and procedures.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	CUETGE15A Handle physical elements safely during bump-in/ bump-out	New unit – imported from Entertainment Training Package	This unit covers handle physical elements safely during bump in/bump out.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXEVT002A Provide event staging support	New unit	This unit describes the performance outcomes, skills and knowledge required to provide assistance with the staging of an event, including general knowledge of event staging and production issues. No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXFIN001A Process financial transactions	THHGFA01B Process financial transactions	Unit updated and equivalent to THHGFA01B.	<ul style="list-style-type: none"> moved from compulsory (240-hour) to elective (120, 240-hour and SS)

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elective (120, 240 & SS)	HLTFA301B Apply first aid	THHGHS03B Provide first aid	This unit of competency describes the skills and knowledge required to provide first aid response, life support, management of casualty(s), the incident and other first aiders, until the arrival of medical or other assistance	<ul style="list-style-type: none"> partly new to Framework elective (120-hour, 240-hour & SS)
elective (120, 240 & SS)	SITGDE008A Research and share general information on Australian Indigenous cultures	THTFTG07B Research and share general information on Australian Indigenous cultures	Unit updated and equivalent to THTFTG07B. Clarification within Application and Required Skills and Knowledge statements that region or location-specific knowledge must be covered and about specific depth of knowledge required.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITGDE009A Interpret aspects of local Australian Indigenous culture	THTFTG08B Interpret aspects of local Australian indigenous culture	Unit updated and equivalent to THTFTG08B.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITXINV001A Receive and store stock	THHGGA06B Receive and store stock	Unit updated and equivalent to THHGGA06B.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SIRXMER001A Merchandise products	New unit imported from Retail Services Training Package	This unit describes the performance outcomes, skills and knowledge required to merchandise products within a retail store. It involves the arrangement and presentation of merchandise, setting up and maintaining displays and labelling and pricing stock.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)

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	SIT07	THH02		
elective (120, 240 & SS)	SITPPD003A Source and package tourism products	THTPPD03B Source and package tourism products and services	<p>Unit updated and equivalent to THTPPD03B.</p> <p>Clear explanation of difference between this more operational unit and the more strategic unit 'Research, assess and develop tourism products'.</p> <p>Some clarification, expansion and reordering of elements or performance criteria for clarity of intent.</p> <p>Upgraded to provide a stronger focus on fully understanding the complex interrelated structure of the industry, the distribution and marketing networks, price setting, different price structures, commissions or mark-ups that apply to different distributors and the product preferences and requirements of different markets. Upgraded to reflect the product planning personnel's role in maximising profitability and yield for the business.</p>	<ul style="list-style-type: none"> partly new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	PRSSO217A Provide lost and found facility	New unit imported from Property Services Training Package	<p>This competency standard covers the correct management of a lost and found facility by members of the security industry. It requires the ability to establish the status of lost and found items using appropriate inquiries and procedures, record details and maintain documentation. This work would be carried out under minimum supervision within organisational guidelines.</p>	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)

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	SIT07	THH02		
elective (120, 240 & SS)	SIRXRSK001A Minimise theft	New unit imported from Retail Services Training Package	This unit describes the performance outcomes, skills and knowledge required to minimise theft in a retail environment. It involves applying routine store security, taking appropriate action to minimise theft and maintaining security of cash, registers or terminals and keys.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SIRXSLS001A Sell products and services	New unit imported from Retail Services Training Package	This unit describes the performance outcomes, skills and knowledge required to sell products and services in a retail environment. It involves the use of sales techniques and encompasses the key selling skills from approaching the customer to closing the sale. It requires a basic level of product knowledge.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SIRXSLS002A Advise on products and services	New unit imported from Retail Services Training Package	It describes the performance outcomes, skills and knowledge required to apply a depth of specialist or general product knowledge and a need for experience and skill in offering advice to customers.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITTTSL003A Source and provide international destination information and advice	THTSOP02B Source and provide destination information and advice	Unit based on and meets requirements of THTSOP02B. Previous destination unit now split into two units. SITTTSL003C covers International destinations and requirement to obtain information relating to geographical and current health and safety issues and current sources of health, safety and regulatory information. General knowledge requirements tightened to ensure the delivery and assessment of an appropriate depth and breadth of knowledge.	<ul style="list-style-type: none"> partly new to framework moved from compulsory 240-hour elective (120, 240-hour and SS)

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	SIT07	THH02		
elective (120, 240 & SS)	SITTTSL007A Receive and process reservations	THTSOP06B Receive and process reservations	Unit updated and equivalent to THTSOP06B. Upgraded unit provides stronger focus on business and or customer risk management, the role of sales and operational personnel taking initiative and maximising profitability for the business.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITTTSL008A Book and coordinate supplier services	New unit	Unit updated and equivalent to THTSOP07B. Upgraded unit provides stronger focus on business and or customer risk management, the role of sales and operational personnel taking initiative and maximising profitability for the business.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITTTSL009A Process travel-related documentation	THTSOP09B Process non-air documentation	Unit updated and equivalent to THTSOP09B. Title updated for clarity. Unit now covers issuance of air documentation and tickets.	<ul style="list-style-type: none"> remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	CUEFOH04B Usher patrons	New unit imported from Entertainment Training Package	This unit describes the skills and knowledge required to process tickets and seat patrons for a theatre performance, event or cinema session. It covers the monitoring of patron movements in and out of the auditorium and assisting with any special seating requirements. No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)

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	SIT07	THH02		
elective (120, 240 & SS)	SITXVAF001A Provide venue information and assistance	THTFAT01B Provide on-site information and assistance	Unit based on but not equivalent to THTFAT01B. Unit combined with THHGCS01B Develop and update local knowledge to form new unit. The new unit covers the provision of general visitor information and is relevant to a wide range of people working in many tourism and hospitality contexts.	<ul style="list-style-type: none"> partly new to Framework remains elective (120, 240-hour and SS)
elective (120, 240 & SS)	SITTVAF002A Provide a briefing or scripted commentary	New unit	Unit updated and equivalent to THTFAT03B. Broadened to ensure wide applicability.	<ul style="list-style-type: none"> new to Framework elective (120, 240-hour and SS)