



Certificate II in Community Pharmacy (SIR20112)

Retail Services Curriculum Framework		SIR07v3.1 Training Package and qualification		
HSC indicative hours	Retail Services (240 indicative hours) + Community Pharmacy Specialisation Study (60 indicative hours) <ul style="list-style-type: none"> ▪ 7 mandatory units ▪ 3 units in Community pharmacy stream ▪ plus HSC electives 	Unit code	Unit title	Status in Certificate II in Community Pharmacy <ul style="list-style-type: none"> ▪ 10 core units plus ▪ 8 elective units <ul style="list-style-type: none"> – 4 units from Group A – 4 units from Group B and/or other (AQF level 2 or 3)
20	mandatory	SIRXCCS201	Apply point-of-sale handling procedures	core
20	mandatory	SIRXCCS202	Interact with customers	elective – Group B
15	mandatory	SIRXCOM101	Communicate in the workplace to support team and customer outcomes	core
20	mandatory	SIRXIND101	Work effectively in a customer service environment	core
10	mandatory	SIRXRSK201	Minimise loss	core
15	mandatory	SIRXSLS201	Sell products and services	elective – Group B
15	mandatory	SIRXWHS101	Apply safe work practices	core
25	Community pharmacy stream	HLTIN301C	Comply with infection control policies and procedures	core
20	Community pharmacy stream	SIRCHCS201	Support the supply of Pharmacy Medicines and Pharmacy Only Medicines	core
10	Community pharmacy stream	SIRCIND201	Operate in a community pharmacy framework	core
170	Sub-total – HSC indicative hours (HSC mandatory and stream units of competency)			

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10	elective	SIRXCLM101	Organise and maintain work areas	core
20	elective	SIRXMER201	Merchandise products	core
10	elective	SIRCPPK201	Assist customers seeking commonly requested vitamins, minerals and supplements	elective – Group A
10	elective	SIRCPPK203	Assist customers seeking first aid and wound care products	elective – Group A
10	elective	SIRCPPK206	Assist customers seeking to relieve skin and fungal conditions	elective – Group A
25	elective	SIRXRPK002A	Recommend hair, beauty and cosmetic products and services	elective – Group A
255	Sub-total – HSC indicative hours (HSC mandatory and stream + remaining core & Group A elective units of competency)			
25	elective	SIRCDIS301	Accept prescriptions and return dispensed medicines to customers	elective – other
20	elective	SIRRRPK009A	Recommend toddler and baby products	elective – other
300	Total HSC indicative hours – 240 indicative hour and 60 indicative hour Specialisation Study courses providing a total of 5 HSC credit units			