



Certificate II in Retail Fast Food (SIR20312)

Retail Services Curriculum Framework		SIR07v3.1 Training Package and qualification		
HSC indicative hours	Retail Services (240 indicative hours) ▪ 7 mandatory units ▪ 3 units in Food selling stream ▪ plus HSC electives	Unit code	Unit title	Status in Certificate II in Retail Fast Food ▪ 6 core units plus ▪ 8 elective units – minimum 5 listed electives – maximum 3 other electives (AQF level 1, 2 or 3)
20	mandatory	SIRXCCS201	Apply point-of-sale handling procedures	elective – other (max 3)
20	mandatory	SIRXCCS202	Interact with customers	core
15	mandatory	SIRXCOM101	Communicate in the workplace to support team and customer outcomes	core
20	mandatory	SIRXIND101	Work effectively in a customer service environment	core
10	mandatory	SIRXRSK201	Minimise loss	elective – other (max 3)
15	mandatory	SIRXSLS201	Sell products and services	elective – listed
15	mandatory	SIRXWHS101	Apply safe work practices	core
20	Food selling stream	SIRRFSA001A	Apply retail food safety practices	core
20	Food selling stream	SIRRMER001A	Merchandise food products	elective – listed
15	Food selling stream	SIRRRPK001A	Advise on food products and services	core
170	Sub-total – HSC indicative hours (HSC mandatory and stream units of competency)			
20	elective	SIRRMER003A	Prepare and display fast food items	elective – listed
15	elective	SIRXFIN201	Balance and secure point-of-sale terminal	elective – listed
20	elective	SIRXINV001A	Perform stock control procedures	elective – listed
15	elective	BSBSUS201A	Participate in environmentally sustainable work practices	elective – other (max 3)
240	Total HSC indicative hours – 240 indicative hour course providing a total of 4 HSC credit units			