



Course planning template

Certificate II in Community Pharmacy (SIR20112) through Retail Services (240 indicative hours) and Community Pharmacy Specialisation Study (60 indicative hours) courses

Retail Services Curriculum Framework		SIR07v3.1 Training Package and qualification		
HSC indicative hours	Retail Services (240 indicative hours) + Community Pharmacy Specialisation Study (60 indicative hours) <ul style="list-style-type: none"> ▪ 7 mandatory units ▪ 3 units in Community pharmacy stream ▪ plus HSC electives 	Unit code	Unit title	Status in Certificate II in Community Pharmacy <ul style="list-style-type: none"> ▪ 10 core units plus ▪ 8 elective units <ul style="list-style-type: none"> – 4 units from Group A – 4 units from Group B and/or other (AQF level 2 or 3)
20	mandatory	SIRXCCS201	Apply point-of-sale handling procedures	core
20	mandatory	SIRXCCS202	Interact with customers	elective – Group B
15	mandatory	SIRXCOM101	Communicate in the workplace to support team and customer outcomes	core
20	mandatory	SIRXIND101	Work effectively in a customer service environment	core
10	mandatory	SIRXRSK201	Minimise loss	core
15	mandatory	SIRXSLS201	Sell products and services	elective – Group B
15	mandatory	SIRXWHS101	Apply safe work practices	core
25	Community pharmacy stream	HLTIN301C	Comply with infection control policies and procedures	core
20	Community pharmacy stream	SIRCHC201	Support the supply of Pharmacy Medicines and Pharmacy Only Medicines	core
10	Community pharmacy stream	SIRCIN201	Operate in a community pharmacy framework	core
170	Sub-total – HSC indicative hours (HSC mandatory and stream units of competency)			

Students must undertake **another 130 HSC indicative hours** of units of competency to meet the requirements of the Retail Services (240 indicative hours) and Community Pharmacy Specialisation Study (60 indicative hours) courses.

To be eligible for *Certificate II in Community Pharmacy (SIR20112)*, students need to undertake **the remaining 2 core and 6 elective units** of competency, including **4 Group A electives**.

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10	elective	SIRXCLM101	Organise and maintain work areas	core
20	elective	SIRXMER201	Merchandise products	core
	elective			elective – Group A
	elective			elective – Group A
	elective			elective – Group A
	elective			elective – Group A
	elective			elective – Group B and/or other
	elective			elective – Group B and/or other
				[delete row if not required]
				[delete row if not required]
300	Total HSC indicative hours			

Course planning checklist

HSC course requirements – Retail Services (240 indicative hours) – Community pharmacy stream

- units of competency
 - 7 mandatory units of competency
 - 3 Community pharmacy stream units of competency
 - 70 HSC indicative hours of elective units of competency

- HSC Content (focus areas)
 - Customer service
 - Safety
 - Sales and security
 - Working in the industry
 - Community pharmacy

- 70 hours work placement

HSC course requirements – Community Pharmacy Specialisation Study (60 indicative hours)

- 60 HSC indicative hours of units of competency

Qualification requirements – Certificate II in Community Pharmacy (SIR20112)

- 10 core units of competency
- 8 elective units of competency
 - 4 elective units from Group A
 - 4 elective units from Group B and/or other (AQF level 2 or 3)