

Higher School Certificate
Draft Performance Bands

Hospitality

The draft performance bands shown on the following page represent student performance in bands of achievement. They illustrate the typical examination performance of students in the Hospitality (240 indicative hours) course.

Each band contains descriptions of student achievement of the course outcomes. The scales will continue to be refined to include information from performance in the new HSC courses.

DRAFT PERFORMANCE BANDS

Hospitality

The typical examination performance in this band:

<p>Band 6</p>	<ul style="list-style-type: none"> • Consistently and correctly communicates using precise industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace. • Demonstrates a comprehensive understanding of the performance required in a range of hospitality applications. • Applies an in-depth knowledge and understanding relevant to specific competencies. • Demonstrates high level skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits an outstanding knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates an extensive understanding of legislation as it applies to the hospitality industry. • Demonstrates a comprehensive understanding of occupational health, safety, security and hygiene. • Demonstrates critical judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.
<p>Band 5</p>	<ul style="list-style-type: none"> • Communicates using specific industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace. • Demonstrates a detailed understanding of the performance required in a range of hospitality applications. • Applies a detailed knowledge and understanding of the performance required in a range of hospitality applications. • Demonstrates comprehensive skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits an accomplished knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates a thorough understanding of legislation as it applies to the hospitality industry. • Demonstrates a thorough understanding of occupational health, safety, security and hygiene. • Demonstrates accomplished judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.
<p>Band 4</p>	<ul style="list-style-type: none"> • Communicates using industry and enterprise terminology, in a manner appropriate to the workplace. • Demonstrates a sound understanding of the performance required in a range of hospitality applications. • Applies a sound knowledge and understanding relevant to specific competencies. • Demonstrates skills in the use of appropriate technologies as they apply to the hospitality industry. • Exhibits a sound knowledge of cultural awareness and the importance of effective communication skills in a hospitality environment. • Demonstrates a sound understanding of legislation as it applies to the hospitality industry. • Demonstrates a good understanding of occupational health, safety, security and hygiene. • Frames written responses in a descriptive manner.
<p>Band 3</p>	<ul style="list-style-type: none"> • Communicates using basic industry and enterprise terminology. • Demonstrates an understanding of the performance required in a range of hospitality applications. • Applies a basic knowledge and understanding relevant to specific competencies. • Demonstrates basic skills in the use of technologies as they apply to the hospitality industry. • Exhibits a basic knowledge of cultural awareness and the importance of communication skills in a hospitality environment. • Demonstrates a basic understanding of legislation as it applies to the hospitality industry. • Demonstrates understanding of elements of occupational health, safety, security and hygiene and attempts to solve specific problems. • Frames written responses using unsupported generalisations.
<p>Band 2</p>	<ul style="list-style-type: none"> • Communicates using non-industry specific terms. • Demonstrates a superficial understanding of the performance required in a limited range of hospitality applications. • Demonstrates a limited knowledge and understanding relevant to specific competencies. • Demonstrates elementary skills in the use of technologies as they apply to the hospitality industry. • Exhibits a limited knowledge of cultural awareness and the importance of communication skills in a hospitality environment. • Demonstrates an elementary understanding of legislation as it applies to the hospitality industry. • Recounts elements of occupational health, safety, security and hygiene. • Frames written responses using unsupported generalisations and irrelevant material.
<p>Band 1</p>	