Question 24 (8 marks)

TextMore is a global communications business that is facing increased competition. Management has decided to reduce the size of its factory workforce by 25% but also employ more information technology (IT) specialists.

(a) Identify the TWO human resource processes that will be used in this situation.

- (b) Explain how TWO human resource strategies could be used to effectively manage downsizing TextMore's factory workforce.
 - (i) Human resource strategres could be used 3 to effectively memuse downsrzens Text mere factory workferce wage in create every years new employment contrate every two years
 - (ii) <u>Human resource strategnes could be used</u> 3 <u>to edtertinely</u>. <u>manage rest neederny</u> <u>hark force west of human huge marrierse</u> <u>avel monoment Honderred</u>