Question 24 (8 marks)

TextMore is a global communications business that is facing increased competition. Management has decided to reduce the size of its factory workforce by 25% but also employ more information technology (IT) specialists.

(a) Identify the TWO human resource processes that will be used in this situation.
   (i) .......................................................... 1
   (ii) .......................................................... 1

(b) Explain how TWO human resource strategies could be used to effectively manage downsizing TextMore’s factory workforce.
   (i) Human resource strategies could be used
       to effectively manage downsizing TextMore’s factory workforce. wage increases every year...
       employment contracts every five years...

   (ii) Human resource strategies could be used...
       to effectively manage TextMore’s factory workforce...wage increases...minimum employment standards...