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Section IV

2012 HSC - Human Services

Band 2/3

Sample 1 Question 22

Question 22 (a)

Client centred care, is care based solely on the client involved. To make sure they are receiving the right care for them and they are benefiting from it.

Confidentiality means it is personal and private and is to stay within the facility only. You are not to talk to anyone out of the hospital or facility about it and if you ~~do~~ you can ~~get~~ get in big trouble and most likely to lose your job. You can breach confidentiality!

Duty of care is the care you are qualified for and expected to do. You must care and respect clients / patients and be patient.

Question 22 (b)

Client centred care in an aged care environment involves talking to the client/patient about them, their body and whats happening with them, like what medication they take and what goes on around them. For example their review sheets and progress.

Keeping the client/residents information in the nurses room/office not telling other people their private information. Its to stay only within the facility and not to go out the doors to anyone.

Duty of care in an aged care facility is to hourly check on the patients make sure every thing is ok with them and they are not wanting attention that they are not

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getting. Making sure their needs are met and they're satisfied with everything that is going on. Not leaving them needing the toilet and unable to reach anyone's attention.

← Tick this box if you have continued this answer in another writing booklet.