

Start here.

2012 HSC - Human Services  
Band 3/4

Sample 2 Question 21

There are many issues that currently affect the delivery of care in the health &/or aged care industry.

~~Some~~<sup>one</sup> of the issues that relate to this is not enough staff. There is meant to be one ~~nurse~~ nurse or allied health worker to ~~the~~ beds but not enough staff :- pushing it so the clients aren't getting enough care.

The way they could respond to this is shut down beds, get more nurse etc.

Another one is diversity in the staff. People have different views about different things.

Language between different cultures could affect the delivery of care from a nurse to a patient.

They can get an interpreter to come in and help with the care of

a patient.

Disease around the work place can affect the care of patients.

Without proper training, ~~the~~ the staff may get sick or spread disease around the health care centre.

If staff are off sick, they might not have enough staff which could affect the delivery of care.

If disease spreads, sick patients could get worse and die due to a lack of training like simple handwashing.

So these are some of the many issues that are currently affecting the delivery of care in the health &/or aged care industry. And these are some ways in which the health care can respond to them.

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