

client centered care: is care provided generally for & about ~~them~~<sup>a client</sup>, usually involving care plans that the client has helped ~~create~~ construct so it then becomes more individualised & avoids institutionalisation, encouraging the client to do as much as possible for themselves.

confidentiality: is an important ~~role~~<sup>role</sup> to aged care keeping every clients private life & personal details private & maintains their dignity & respect. Under the Privacy Act 1988.

duty of care: is a legal requirement to abide by all policies & procedures, the law, your job description & to apply the best quality care you personally can give, & respect all staff & clients.

client centered care: applies upon on a client by ensuring their dignity, respect, independence.

to improve care provided to them & ensure it is what they want & allows them to say no. This type of care gives them the best quality of life & avoids institutionalisation as it is centrally aimed at each individual. Usually the client is asked if they would like a care plan it is planned out with each client to ensure it's what they want eg: If/when they want a shower, when to take medication, what ADL's they enjoy & can do alone, if they need assistance with showering, toileting.

Confidentiality: is a key aspect in aged care, to keep each clients dignity by keeping their personal things private eg Joe Smith has a UTI - no one else besides the staff should see & documentation should be done privately

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, in a isolated room & locked in a cabinet in a room with minimal access & locked at all times. When asked about a client's well being at anytime you ~~en~~ should say "I do not know" & report it. All charts <sup>eg.</sup> (Bowel charts, Pain charts) should be kept isolated & only looked at by staff at relevant times.

When Maintaining a clients privacy & confidentiality when doing a procedure curtains, blinds & doors should be shut and speak quietly. Eg: doing a mid stream urine sample ~~MSU~~ (MSU) shut doors, curtains, blinds, speak quietly, ask for consent & explain thoroughly the procedure.

← Tick this box if you have continued this answer in another writing booklet.

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Duty of Care: It is a legal requirement  
you give the ~~best~~<sup>best</sup> care possible  
& each client has the same  
rights to receive the equal  
care as everyone else & to  
respect all ~~the~~ wishes from the  
client. & not to be negligent  
eg. Mary has dementia & Sarah  
does not, no nurse can favour  
~~the~~ either client & refuse to apply  
care to one of them. The care  
must be equal.

Breaching Duty of care is a  
serious thing & you can be charged  
& lose a job for it. eg. Harassment,  
verbal, physical, emotional, financial abuse,  
& negligence. eg Abusing ~~the~~ Sally  
after she has fallen over & you  
did not want to help her.