

**Question 20** (7 marks)

- (a) What does the term *cultural diversity* mean? 2

*It means different cultures; when a persons culture is different to those around them. For example an African American that is surrounded by White Australians.*

- (b) How can aged care, health care facilities and/or allied health services cater for various cultures? 5

*Most importantly maintain respect for the individual. Encourage their family and friends to visit, this allows a cultural connection to be maintained. If they pursue rituals such as prayer respect this as its important to them. Considering diet, meals may have to be personalised due to restrictions. If there is a language barrier picture boards or a translator may be used.*