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22a) Client centred care is where the staff care for the resident by doing what the resident wants, for example if the resident wants to shower in the morning and night staff need to ~~ea~~ do that for the resident as they are caring for them. Confidentiality is how clients personal details or anything about staff, patients or visitors cannot be told to others as that is a breach of confidentiality, for example a staff member can't tell other residents what has happened or is wrong with a resident as that is confidential information for that resident that shouldn't be shared. Duty of care refers to how staff have a duty of care and responsibility to look after the patients/clients as they are responsible for caring for them when they work, for example if a resident falls over the staff member has a duty of care and are responsible for that resident so they have to help them, they can't just walk away and ignore it as that is a breach of their duty of care towards the residents/clients.

22b) Client centred care can be applied to people in an aged care industry where if they want to eat breakfast in their room or shower twice a day the staff members have to allow the resident to do so as they have to care for the client based on their needs and wants.

In aged care industries and facilities confidentiality is very important for the care of the resident. Residents information should always be kept private and confidential for them as it is personal. For example if one resident gets sick that ~~ifor~~ information should remain confidential for that resident as it doesn't involve anyone else. Staff members can not tell other residents about peoples care needs or personal information such as money details or personal information as it should and needs to remain private and confidential for that resident only.

Duty of care is where the staff are responsible for residents. For example in an aged care facility if a staff member walks past a

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resident on the floor who has fallen over, the staff member is then responsible to care for and provide a duty of care for that resident. If the staff member ignores ~~it~~ the problem or walks away as the resident wasn't in their section it is a breach ~~of~~ of duty of care which can be a fine or termination of the job for that staff member. When staff members are working they have a duty of care and responsibility to care for all residents in the aged care facility in the same way so equally.

Overall client centred care, confidentiality and duty of care are all very important in aged care industries as they apply to all residents in the facility.

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