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Q 24 a.

Offsite registration ~~occurs~~ occurs when registration is conducted electronically. This involves accessing the internet or electronic device to register ~~computer~~ details for the event. It is usually required for large events where there are a large number of participants. This reduces the inefficiency of <sup>excess</sup> time of physically registering people at the door. It increases accuracy as the participants are filling in the required details themselves and are not rushed by the long line.

— This also provides information on expected numbers + participation.

It increases efficiency and avoids any ~~costs~~ attendee dissatisfaction. On-site registration occurs when participants register at the site of the event. This is usually used for smaller events when there is not many participants. It requires a registration desk + registration forms.

b. Registration requires a range of technologies and software programs. Operating management system could be used to store all files electronically and allow them to be easily accessible. Delegate reservation and tracking system software could also be used e.g. IVVY. This ensures all registration information is safely stored + recorded. Types of information needed to be recorded includes:

- Name / Date of birth
- Contact details
- Email
- Medical conditions + records
- Past experience / past marathon
- Payment Details
- Number of participants
- Special dietary requirements
- Special requests for food breaks
- Methods of transport to the event
- Parking required
- Cancellation fees
- 



← Tick this box if you have continued this answer in another writing booklet.

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an Collection of this information is crucial to ~~resource~~ and using operating systems and software programs such as IVVY ensures data is collected off accurately + stored safely.

24 c. Set procedures are crucial for staging an event. Key phases of staging of an event include the initial planning, Bump in and set up, and Bump-out and de brief. De-briefing is essential for the collection of data for future events.

Initial planning begins when the first idea or concept is generated. From this point the management team will need to consider the concept, the venue, ~~parameters~~ and the date and ~~the~~ conducting a risk assessment of the venue to ensure the venue is appropriate. After these initial considerations the management team will need to consider catering

options, map sponsors and parking areas. The team must also consider the event compliance and ensure they have the appropriate documentation. For example, WHS, and the food and handling Act. They will also need to inform other sectors of the industry e.g. Accommodation to ensure they can meet the demands of the increase in numbers. The management team must also consider the impact on the environment and consider appropriate actions they can take e.g. Water refill stations, encourage the use of public transport.

The next key phase is when the team bumps in and sets up the staging equipment. This includes the physical setup of road blockages and barriers for the audience. It also includes the setup of signage for the participants as well as the audience + supporters

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C. Once the event has commenced to event management team will bump out and a de-brief should be undertaken. This ensures that the procedures used for staging events in the future can be improved + efficiency improved, leading to a more successful cam operations and event when it occurs.