2017 Course Report

Business Services Examination

State Distribution

The typical examination performance in this band:

Consistently, correctly and appropriately communicates using precise industry and enterprise terminology. Demonstrates a thorough understanding and application of the performance required in a range of work tasks. Applies an in-depth knowledge and understanding relevant to specific competencies. Demonstrates an extensive understanding of relevant legislation. Demonstrates high level skills in problem solving, planning and applying review strategies to manage a range of complex tasks. Exhibits a comprehensive understanding of enterprise procedures and policies and their importance in the business environment. Demonstrates high level skills in the use of appropriate technologies to produce quality outcomes. Demonstrates critical judgement and sound reasoning to select, organise, synthesise and evaluate relevant information from a variety of sources.

Communicates appropriately using specific industry and enterprise terminology. Demonstrates a detailed understanding and application of the performance required in a range of work tasks. Demonstrates a detailed knowledge and understanding relevant to specific competencies. Demonstrates an understanding of relevant legislation. Demonstrates comprehensive skills in problem solving, planning and applying review strategies to manage a range of complex tasks. Exhibits a thorough understanding of enterprise procedures and policies and their importance in the business environment. Demonstrates comprehensive skills in the use of appropriate technologies to produce quality outcomes. Demonstrates accomplished judgement and reasoning to select, organise and evaluate relevant information from a variety of sources.

Communicates using appropriate industry and enterprise terminology. Demonstrates a sound understanding and application of the performance required in a range of work tasks. Demonstrates a sound knowledge and understanding relevant to specific competencies. Demonstrates a basic understanding of relevant legislation. Demonstrates skills in problem solving, planning and applying review strategies to manage a range of tasks to achieve quality outcomes. Exhibits a general understanding of enterprise procedures and policies and their relationship to business success. Demonstrates skills in the use of appropriate technologies to complete a range of tasks. Frames written responses in a descriptive manner.

Communicates using basic industry and enterprise terminology. Demonstrates an understanding of the performance required in a limited range of work tasks. Demonstrates a basic knowledge and understanding relevant to specific competencies. Displays a limited understanding of relevant legislation. Demonstrates basic skills in problem solving to manage a range of tasks to achieve outcomes. Exhibits a general understanding of enterprise procedures and policies. Demonstrates skills in the use of appropriate technologies to complete a range of tasks. Frames written responses using unsupported generalisations.

Communicates using non-industry specific terms. Demonstrates a superficial understanding of the performance required in a limited range of work tasks. Demonstrates a limited knowledge and understanding relevant to specific competencies. Displays an elementary understanding of relevant legislation. Demonstrates elementary skills in problem solving to complete tasks. Exhibits some understanding of enterprise procedures and policies. Demonstrates elementary skills in the use of technologies to complete a task. Frames written responses using unsupported generalisations and irrelevant material.

A mark in this band indicates that the student has achieved below the minimum standard expected.

The candidature of this course was 1,102.



