

Tourism — Sales/Office
Operations

Section II

35 marks

Attempt Questions 16–21

Allow about 45 minutes for this section

Answer the questions in the spaces provided.

Marks

[Blurred content area]

Question 17 (3 marks)

Describe the obligations of EITHER the employer OR the employee under the Occupational Health and Safety legislation. 3

The employer must provide a safe working environment for all employees. Follow the OH&S act with duty of care for his employees ensuring they are safe at all times under their care. Provide a hazard-free environment or approach & deal with hazardous situations in an appropriate manner ensuring the safety of employees is not jeopardised.