

Start here.

2010 HSC - Business Services
Band 1/2
Sample 3 Question 20

Question 20.

The first strategie that the manager of a business could use for developing and improving of employees in the office would be ~~to~~ introducing ^{to set up} a goal ~~for~~ to the employee. It has to be attainable, maintainable, obtainable, and realistic. ~~towards the employees info~~

- Respect, Strategie.

Another Strategie is to pick better employees that work hard ~~for~~ and or are passionate ~~of~~ or have an interest ~~about~~ ^{high} knowledge about this ~~particular~~ particular business. For example, John didn't know what the business was selling, but he just needed a ~~of~~ stable job for ~~his~~ ^{his} pocket money. Max the employee hired him without taking knowledges ~~of~~ John's ~~stupidly~~ lack of knowledge.

The manager could also create a program for employees ~~to~~ called the Education of work relations... By this the employees would learn about their business and would know what they are selling, and have knowledges about its

history and significant facts of the business.
In example of a employee who was
only interested in money, had bought
a ^{Video} Game store ~~for~~ called ~~an~~ "Eg chocolate
games" The ~~manager~~ ^{manager} knows alot and
understands the ^{video} game industry, but
his employee doesn't. By this, the employee
does not realise that ~~that~~ he is selling
the video games for ~~to~~ over \$100, yet he is
satisfied. Manager complaining about the
price, the employee doesn't understand, he thinks
all video games are expensive. Its here when
we have a clash, between, not understanding
your own business facts and history and
the manager ~~knowing~~ ^{the} having more
knowledge of the store than ^{the} ~~your~~
employee, which this increases the unstable
business ~~to~~ environment.

Additional writing space on back page.