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Strategies that a manager of a business could use for development of professional and the improvement of employees within the workplace may include staff training, to develop a more in depth knowledge about items within the store. Classes that help with understanding how to relate and ~~work~~<sup>deal</sup> with a range of people. The business could hold frequent meetings so that the employees have a better understanding of their work, meetings such as performance appraisal meetings are best. An agreement to help other members in need, if they are unable to do something should be used this would result in an improvement of the employees with each other.