2010 HSC - Business Services Start here. Band 4/5 that Sample 2 Question 20 asset the business. Employees are an their actions and attitudes affect the elfcuenty and productivity of the business. Development and improvement of employees is required in order to POSHIVE effectively maintain business autivity and ensure maximum profit is abtained than the business. Professional development of employees is required and essential due to the on going nature of education and in order to neet the changing a vole technologicai deuliopments and inventions require the need of staff to be tained. this strategy may involve internal or external OF state in house learn how to operate machinery. Internal trouning is the use of another enprosee of a supersor directly and sharing others out non to hore teemady. Extended training to is the use of an atside burness coming in and teaching employees how to use the new technology. Training Is on important stategy that a manager nuciness should use in order to CHEERSduesp or "update the skills of an employee so that their tasks can be completed in on ellivent and oppropriate menner. Training MI

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-2 nearth in the protessional development of employees. Another strategy becaud use of the Band 4/5 mple 2 Question 20 enrorment of employees into TAFE conces that and severo relevant in the nature of work. Thus the employees stuis professionally mough extended education, as they we later return to work when an increased knowledge a on now to some complete tasks and use their snew slellig exectively within the business was veekly tubrals on & skills needed within the business is also another strategy monagers can take to probessional demelopment of employees. 1.2012254 400 Employees are diffe to be improved through distribution of removals that altain motivale and attract employees. This is on effective

strategy that a monager cald use in order sently impose employers within the ionsea workprace and motivate them to work at their Teamwork is also a strategy that Held. for the combinisation of idear and dubus allans 61 entragees to learn new things and note bgether in order to implose and allhere Ser has their goals. T AND SILCA S. Salta of oud train their gers workers Additional writing space on back page.

in now to effectively commencette. This will duelpe interpersonal skills Improve enplayees and mnorpolare they interact with eachoting ones us towers of includes the workers. tungs such as THIS volteous tone, appropriate avaible volu poropriate persor vage, an spare longra ac eteetr is strategy south by nication mil allon implayees professional 1 wmm D wellop and improve due to the skills acquired chall acexelly Satifaction the OF omnication especially when informetton s reeded another MOCO COM RESON utural diversity is common, AS manerger 0 shard imprement strategies thelt allow for the improvement of enproyees and them interollyon. rager, must actively seek at the break down nor barriers causing vonflict. managers mist also カノキが create a wisness withe A empathy or alleptonie alton automa promoting STE (CHEV ullebrothons where and NSING sot. comprenication methods. These variety 1 will consequently result in the strategues development and impovement DID Fessional in the nonloplace if ADD DE mor elfectively. at States 気がかたためやく マコービス りゅうしゃくろう You may ask for an extra Writing Booklet if you need more space.