Question 1
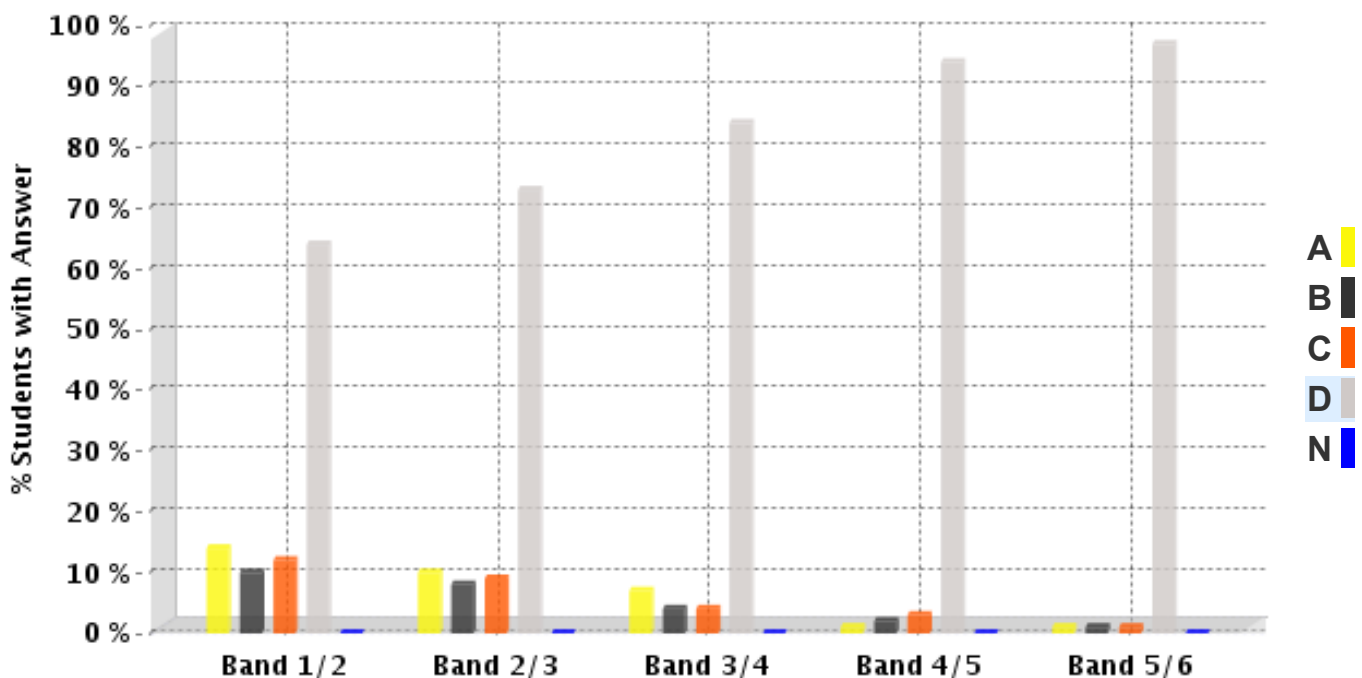
An accountant decides to use the services of a cleaning company for one day per week.

What is this an example of?

A ✗ Development
B ✗ Downsizing
C ✗ Global contracting
D ✔ Outsourcing

HSC Statistics on this Question:

	Band 1/2	Band 2/3	Band 3/4	Band 4/5	Band 5/6
A	14%	10%	7%	1%	1%
B	10%	8%	4%	2%	1%
C	12%	9%	4%	3%	1%
D	64%	73%	84%	94%	97%
N	0%	0%	0%	0%	0%

The table and graph show, for the groups of students whose marks in the examination corresponded to the borderline between two bands, what percentages of each group selected the responses A, B, C and D. N is used to identify: No valid response.