

Answer the questions in the spaces provided. These spaces provide guidance for the expected length of response.

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**Question 16** (9 marks)

- (a) Why is clear and concise communication important when working on a construction site? 1

So that tasks are carried out how they should be ~~instead of being~~ or so that there are no accidents.

- (b) Identify ONE form of written communication and explain its use when working on a construction site. 3

Notice Board: displays changes or new things needed to be done on the worksite.

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**Question 16 continues on page 10**

Question 16 (continued)

- (c) Explain, using examples, how workers on-site may communicate effectively with each other. 5

Workers may use such electronic devices such as walky-talkies, megaphones or even mobile phones. This ~~stop~~ stops them from having to shout ~~out~~ from where they are. Sometimes various meetings are held which bring all the workers together to discuss various things including jobs, safety and rules.

**End of Question 16**