

Answer the questions in the spaces provided. These spaces provide guidance for the expected length of response.

Question 16 (9 marks)

- (a) Why is clear and concise communication important when working on a construction site? 1

To ensure they understand the message or instruction which will minimise error and injury.

- (b) Identify ONE form of written communication and explain its use when working on a construction site. 3

One form of written communication on a construction site is the use of diagrams. Diagrams have a major use on construction sites when communicating with contractors making them aware of what is needed to be done and where in relation to their job.

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Question 16 (continued)

- (c) Explain, using examples, how workers on-site may communicate effectively with each other.

5

Effective Communication between workers on a construction site is vital. Effective communication on-site between workers is important to ensure safety of each other and awareness ~~of~~ around them.

The first example is signage this is very important for workers to communicate to others of risks and also live work that is taking place around them. This will minimise injury on site.

Another example of communication between workers is the use of barriers. ~~and~~ barriers on site will eliminate and control hazards and risks on site that other workers have identified to other workers.

The last example of effective communication between each other on-site would be a on site meeting to discuss and relay messages to workers.

End of Question 16