

Answer the questions in the spaces provided. These spaces provide guidance for the expected length of response.

Question 16 (9 marks)

- (a) Why is clear and concise communication important when working on a construction site? 1

To make sure that someone knows exactly what to do if given a job.
If something is misinterpreted the result could be devastating.

- (b) Identify ONE form of written communication and explain its use when working on a construction site. 3

Safety Signs: Goggles Needed. Safety signs are so important on a construction site. A sign such as the goggles sign is important because if you don't use goggles when you need to you may lose your eye. They are frequently seen throughout a worksite to inform the trades people that they need goggles to work on site. If they don't have them they can't work.

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Question 16 (continued)

- (c) Explain, using examples, how workers on-site may communicate effectively with each other.

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Communication is such an important aspect on a construction site. Workers need to communicate effectively with each other to carry out jobs properly. If what is being said is misunderstood the outcome may be disastrous. If when working on a construction site noise is a problem and you have to wear ear muffs, sign language and hand gestures are the two main ways of communicating. For example if you want somebody to "stop" you put your hand in front of them with your palm facing the person. They should know that this means to stop. If you are working on a large construction site where you won't be able to see someone, a two way radio is used. Otherwise known as a "walkie talkie". These radios are very useful in terms of communication on site.

End of Question 16