

Financial Services

Section II

2013 HSC - Financial Services

Band 1/2

Sample 1 Question 17

30 marks

Attempt Questions 16–21

Allow about 50 minutes for this section

Answer the questions in the spaces provided. These spaces provide guidance for the expected length of response.

Question 17 (4 marks)

- (a) Identify the skills required for an employee to work effectively in a team. 2

Participation and communicating well are skills required for an employee to work effectively in a team.

- (b) What are the benefits of cultural diversity in the workplace? 2

Cultural diversity cause employees and employers to be more open to different people and helps employees and employers to have an understanding towards different people.