

## Section II

30 marks

Attempt Questions 16–21

Allow about 50 minutes for this section

Answer the questions in the spaces provided. These spaces provide guidance for the expected length of response.

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## Question 17 (4 marks)

- (a) Identify the skills required for an employee to work effectively in a team. 2

~~the~~ good communication  
skills between employees

~~the~~ cooperate effectively with  
employees if issues arise

- (b) What are the benefits of cultural diversity in the workplace? 2

Able