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2012 HSC - Human Services

Band 2/3

Sample 3 Question 22

a).

* Client centred care is when all files and paper work to do with each and every client is only shared between the client and the PC or nurse on duty. All care is only on the client being assessed.

* Confidentiality is kept for all clients and is only shared between the client and PC or nurse on duty. The confidentiality of a client is kept properly and not exposed to others in respect to the client.

* Duty of care that a PC or nurse has towards each and every patient is kept to a limit whereby the PC/nurse has to work by in order to do their job right and to also have respect for all clients in their care. Duty of care is set so that PC/nurses work by and if they have breached the duty of care then action will be taken and the PC/nurses will have to suffer the consequences.

b).

When working in an aged care environment all nurses have to work by rules and regulations within the workforce. The terms Client Centred Care, confidentiality and duty of care all play a massive role when working in the aged care facility. These terms apply to the care of a resident in an aged care environment and should be carried throughout all residents.

Client centred care is required to be used with all residents within the facility to ensure all residents get the attention they require to have all their needs met.

This will give them a chance to communicate with the nurse and have a sense of belonging in such an acute area.

Confidentiality should be kept for all residents within the facility out of respect the nurse on duty should keep all information safe and out of the way of others that could have the chance of reading all the residents information.

Duty of care is to be taken in to practice

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by all staff at the facility to ensure that the resident has the respect they deserve. All staff must work by the duty of care and should not work against it, if the duty of care is breached the nurse on duty will face consequences.

All residents and staff should have the equal amount of respect for each other. In order for the facility to be filled with fairness and all rules and regulations should be followed.



➡ Tick this box if you have continued this answer in another writing booklet.