

Start here.

a) The processes in Aged Care constantly deal with ~~some~~ factors such as client centred care, confidentiality and duty of care.

Client Centred Care is a phrase used to describe the care provided to each individual within a facility by staff that is unique to the health and overall wellbeing of the client. This term defines that the care for Mr Jones is different to that of Mrs Smith and how the staff are to act with the client.

The term Confidentiality relates to the dignity and right to privacy by the client and staff. The ~~Act~~ (Confidentiality) Act ensures that staff don't talk about clients to anyone ~~without the~~ outside their immediate health team and only then, with the clients permission. The Act also protects client information such as their history and health issues; from being accessed by unauthorised individuals.

Duty of Care is a term constantly related to Aged Care and deals with the workers legal responsibility to ensure the safety and

wellbeing to ~~the~~ <sup>each and every</sup> client in their care. Duty of Care deals with the overall protection of a client and ensures that minimal to no counts of Elder Abuse are present. Such criminal acts such as physical, verbal, psychological, financial, sexual and neglect are aimed to be weeded out of an Aged Care community.

by The processes of Client Centred Care, Confidentiality, and Duty of Care; are all relative to the daily function within an Aged Care Workplace.

The term Client Centred Care is relative to the care of Mr Jones and ~~is~~ becomes his own personalised Care Plan. These Care Plans are re-assessed ~~once~~ now and again to establish how Mr Jones is going and to reassess his goals. If Mr Jones came into the facility with a hip replacement and he previously enjoyed a life outdoors walking in his garden. The facility would come up with a <sup>scheduled</sup> plan to suit Mr Jones' requirements. The plan would establish short and long term goals being something like in 3 months, Mr Jones can get himself out of bed and in 1 year Mr Jones will be walking without

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the assistance of staff. This would also deal with Mr Jones hobby with his garden and could be arranged for a small built up garden to stop him from falling.

The confidentiality of Mr Jones would also be protected under the confidentiality/privacy act and would deal with Mr Jones' medical history and financial situation. All staff caring for Mr Jones would sign a privacy statement on commencing their work and would not share private information out of the immediate health care team and only then with consent.

The process of Duty of Care is also relative to Mr Jones as it is with every client and would ensure that the appropriate acts and personal care was undertaken to a safe and effective method. This legislation would deal with any criminal acts by either staff, residents, family or others that had impacted upon the safety and welfare of Mr Jones. In this respect, if a staff member forgot about Mr Jones' bad hip and told him to hop out of bed without assistance; this could be interpreted as ~~neglect~~ neglect.



Tick this box if you have continued this answer in another writing booklet.

neglect.