

Start here.

2012 HSC - Human Services

Band 5/6

Sample 1 Question 21

There are many issues currently affecting the delivery of care in the health and aged care industry such as: not meeting patients needs and requirements, staff not providing duty of care and person centred care, lack of staff members and lack of health and aged care facilities.

The health and aged care industry can respond to staff not meeting patients needs and requirements which affect the delivery of care by ensuring the staff are well trained and suited for the job. The industries can also look at some patients needs and requirements to ensure they are accessible and achieved by staff members so they can provide and deliver the best possible care for patients /clients.

Duty of care and person centred care are all about individual clients/residents and how staff need to be responsible for the clients so they can deliver appropriate care for the patients and residents. Health and aged care industries can respond to these issues by ensuring all staff abide by duty of care ~~of~~ and person centred care so the residents can be suitably cared for and looked

after which would deliver good care for people in health and aged care services.

Other issues currently affecting the delivery of care in the health and/or aged care industry are the lack of staff members and lack of aged care and health facilities available for individuals. Health and aged care facility industries can respond to these issues by trying to employ more staff but ensuring that there are not too many residents for the staff to care for as that can affect the delivery of care for those people. The industries could also try and build and develop new services available for all individuals so the delivery of care for patients and clients in health or aged care services is improved for the residents/individuals.

Overall the issues affecting the delivery of care in the health and/or aged care facilities can be looked at and responded to by the health and/or aged care facilities to improve the delivery of care for residents/clients in health and/or aged care facilities.

Additional writing space on back page.