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There are numerous issues that effect the delivery of care within the health ~~industry~~ industry. These are evident in areas of communication, client centered health, staff to patient ratios and continuous increase in diverse cultures. Each of these need to be directly addressed in order for improvement.

Communication is vital however sometimes it is quickly overlooked and forgotten about. Communication allows messages to quickly be recieved, problems to be resolved and misunderstandings addressed. For example if a client is in pain and doesn't tell a carer their condition may quickly ~~worsen~~ ^{deteriorate}, this may even be the case if the client does inform a carer however ~~they~~ ^{the carer} dont inform the health professional that can assist them. In response to this, facilities need to put emphasis on the importance of communication make them

feel confident in reporting issues it is definitely a factor that needs to be promoted.

Having client centered ~~that~~ health is become slowly more so addressed however still needs to be encouraged. Its vital the employees focus on clients and can build a trusting, confident relationship with them. This enable their health to be optimised instead of neglected. In Response to this issue employers should encourage employees to spend more one on one time with clients to allow them to feel important and not forgotten.

With an aging population staff to client ratios is a huge concern. At times its reported clients heavily outway the available carers which is an increasing worry. numbers will continually rise for clients however not so much for the care which is vital, care is greatly needed. In response to this promoti-

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on needs to be made. Promoting the need for professionals who are needed in the health field. Putting ads on TV, asking universities to put emphasis of occupations in the allied health field. Continuous training is also important to increase knowledge and understanding. This allows previously learnt knowledge to be refreshed and new policies to be implemented as soon as possible. Increased employment rates are vital ~~to~~ in the health industry

Finally acknowledging that within the health care units there is a continuous increase of diverse cultures. It's important that these are not ignored but instead greatly acknowledged. To respond to this rising issue facilities may consider encouraging similar ethnic backgrounds to come together as a group and share cultural ties. Also ritual should be encouraged and promoting relatives



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and friends to come visit as often as possible.

These are only four issues that are affecting delivery of health however there are many many more. Each needs to be approached respectfully and quickly responded to in order to meet the high expectations of society.