
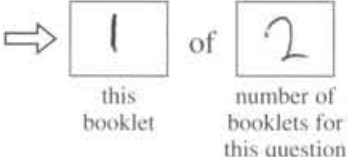




## 2014 HIGHER SCHOOL CERTIFICATE EXAMINATION

### Examination

### Instructions

- Write the question number you are answering in this box. 
- Write the number of this booklet and the total number of booklets that you have used for this question (eg:  of ). 
- Write your Centre Number and Student Number at the top of this page.
- Write in black or blue pen (black is recommended).
- You may ask for an extra writing booklet if you need more space.
- If you have not attempted the question(s), you must still hand in the writing booklet, with 'NOT ATTEMPTED' written clearly on the front cover.
- You may NOT take any writing booklets, used or unused, from the examination room.

Start here.

# Electronic Communication.

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## Intro

often electronic communication can be beneficial for student and staff as it is instantaneous and reliable (if implemented correctly). Online websites can be established to access resources and submit ~~hand~~ hand back work.

## Communication

Communication plays a vital role in relaying information correctly from one individual to another. There are existing solutions which offer online phone calls, video calls and even emails which are primary methods of communicating.

Programs such as Skype for example offer free voice and video calls between users as well as instant messaging, file sharing and image sharing. Although this might not be practical for a university similar programs can be custom

Built and tailored to your specific needs. This program can then be downloaded and installed onto computers of staff / students all around Australia. If this were the case (which I recommend) further development can create a mobile application for on-the-go phone and video calls as well as instant messaging. Managing the application will offer potential for updates and new features along with the ability to fix errors and issues that arise. User logins can be established as a means of identification and organisation, this will be the perfect solution to satisfy the needs and ~~professional~~ professional status of your university.

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## Collabrative Teams.

It can often be difficult to work as a team but its very beneficial if the right procedures are used to make each members importance as an individual count. As I stated earlier there are existing solutions .... the list goes on ... but within the custom software Ive recommended, ~~it~~ it has the ability and resources to offer team collaboration. Conference phone and video calls can be established by adding users into the particular call/video. Other methods would be online shared documents such as google docs. All users have access and instant changes to the file are displayed to each user.

← Tick this box if you have continued this answer in another writing booklet.

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## Access and Submission

Creating a website such as schools moodle or ~~lites~~ blackboard (which are existing solutions) will allow for the submission of work, Grading of work, handout of work, access to resources, links to online textbooks, progress charts, basically everything.

This website can be built and customized to your specific view as a university, it offers the ability to demonstrate the structure and functionality of your potential.

Students will have limited access with their personalised accounts for example - only submitting work

- not seeing other students work
- not to edit the resources.

Teachers on the other hand will have full access to all management of what gets uploaded and downloaded, what each page says (specific to their course).

Students can then email and instant message teachers or staff if they further need help on assessments

is required.

In summary it can become difficult to select the best/most efficient methods of E communication but following my recommendation will give your uni a clearer idea of the potential of electronic communication has. I've outlined various tools and methods that both staff and student can communicate, collaborate and access/submit work. I hope that my expertise has settled you on choosing the appropriate path and good luck!

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